## TEST-ONLY STATIONS MAY USE INTERNET CONVENIENCE TO IMPROVE CUSTOMER SERVICE

As you know, Section 44014.5 of the Health and Safety Code and Section 3340.16 (e) of the California Code of Regulations require Test-Only stations in the enhanced areas to make available to consumers a list of stations licensed to perform repairs to vehicle emission control systems, which must include a list of Gold Shield stations. In the past, BAR staff has assembled the list for each county and mailed a master copy to each Test-Only station. Unfortunately, this method does not allow for frequent changes to the list of stations; therefore, BAR is authorizing the use of the BAR website and station search mechanism to improve the accuracy of the repair stations list and the subsequent convenience to your customers.

The list must include all stations currently licensed by BAR within the region of the Test-Only station. Since the region has been defined as the county, the list may be quite extensive in some areas. In addition, the list cannot be altered in any manner to show preference for one station over another as referenced in Section 44014.5 (c) of the Health and Safety Code. Note: You are not required to give each motorist with a failing vehicle a copy of the list. You only need to make the list available where they can write down the information they need. Remember to print a list of both regular Test and Repair stations and Gold Shield stations. The Gold Shield station list is critical because it includes those stations that can certify gross polluting vehicles that were initially directed to Test-Only stations for their initial test, if they performed the repairs. Gold Shield stations can provide State subsidized repairs through CAP, but only if the consumer has applied to the Consumer Assistance Program and received an approval. Repairs performed prior to receiving approval will not be reimbursed by CAP. Interested consumers should be directed to BAR's web site at www.smogcheck.ca.gov, or call the Department of Consumer Affairs at 1-800-952-5210, for a CAP application.

1. To create the referral list as described, please follow the following steps:

Open your internet browser and locate the BAR station search site at the following URL: <a href="http://www.smogcheck.ca.gov/StationList/StationList.aspx">http://www.smogcheck.ca.gov/StationList/StationList.aspx</a>

The screen will appear as illustrated in Figure 1.

- 2. Use the "County" pull-down window and locate the county where your Test-Only station resides. Use your mouse to highlight the window entitled "Maximum Stations to Display" and type in 1000 (please note that stations located in Los Angeles County need to type in 1800).
- 3. On the right side of the page, check the appropriate boxes.

■ REG –Test and Repair

■ GS – Gold Shield

4. Use the mouse to select "Submit Query". The computer may take a few minutes to create the list however, all that remains is to print the list and place the list in a notebook or under plastic at the customer counter. Figure 2 illustrates a sample list of stations licensed to perform repairs.

## Select Stations to List (Make entries in any combination of the boxes below:

Stations with Names Station Types: beginning: County pull-(If none are checked, then all will be selected.) Stations in County: All Counties down menu. REG Test and Repair Cities with Names beginning: TST 🔲 test Only Check boxes Postal Zip-code Area (3-5 GS Gold Shield digits): GCO GSR (Change Ownership Counties) BAR Field Office Area: All Field Offices GSD GSR / Dealer (Basic Areas Only) Program Area: All Areas Show only stations that have performed one or more ASM tests n the last week. (Applies only to stations in Basic areas) Show only stations that may certify gross polluter vehicles. Maximum Maximum number of stations to display: 300 number of Stations Sort the Resulting List in Random order View counts of stations by type.

Figure 1

Submit

Stations in County Los Angeles. Stations of type (REG, GSR). In order of ZIP Code and Station Name.

Stn ID	Туре	Can Certify GPs	Station Name / Address	Phone	County	The second secon	Available Test Units	And the second second
RA181770	REG	N	Mcallister Cadillac 15311 E Whittier Blvd Whittier, CA 90603	562-947-3711	Los Angeles	SE:E	1	1
RM181604	REG	N	Calabasas Motorcars Inc 24181 Calabasas Rd Calabasas, CA 91302	818-591-2377	Los Angeles	CP:E	1	1
RF195254	REG	N	Sepulveda Unocal 76 8705 Sepulveda Blvd Sepulveda, CA 91343	818-891-6123	Los Angeles	CP:E	10	10
RM181646	REG	N	<u>Vista Lincoln Mercury</u> 21701 Ventura Blvd Woodland Hills, CA 91364	818-884-7600	Los Angeles	CP:E	1	1
RM181565	REG	N	<u>Ace Auto Care</u> 20225 Valley Blvd #F Walnut, CA 91789	909-598-5644	Los Angeles	SE:E	1	1

Number Listed = 5

<sup>\*</sup>Click the Address to see a map showing the station"s location, courtesy of: Yahoo Maps!